ABSTRACT

The invention described herein is directed to a method and system for obtaining health-related records and documents using an online location and is applicable in the business-to-business and business-to-customer business models. The present method and system also provides secure online ordering, tracking, storing, and exchanging health-related information between health-related entities. This is achieved by providing an electronic health information (EHI) web site on the Internet, allowing insurance personnel to order patients' records and documents from a central online location. In this manner, insurance companies will save time and realize significant cost savings while expediting the retrieval process of records and documents.

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